

"Approve"

Head doctor

RESPECT DENTAL LTD

Savchuk R.I.

Order No. _____

From «___» _____ 20 ___ year

Position

about performance of warranty obligations for individual dental
services at the center of dental implantation

«RESPECT DENTAL»

entered into force on "___" _____ 20 ___ y.

_____ 20__y.

**Dental implant center "Dental Respect" provides its patients a
extended warranties on materials and services.**

Warranty period - the period during which the patient of the dental center has the right to demand free elimination of shortcomings of the performed work or reduction of the price of the performed work in case of detection of shortcomings of the performed work.

Claims of patients of the dental center provided by the current Ukraine legislation on consumer protection can be submitted within the warranty period, provided that the patient adhered to such dentist's recommendations and requirements:

- Compliance with the rules of oral hygiene;
- The absence of extreme conditions for teeth (injuries, cracking nuts, bone snapping, etc.);
- The absence of malocclusion;
- **Regular** visits to the dentist for preventive purposes - 2 times a year (the frequency of visits can be adjusted by the doctor, based on the individual situation of the patient);
- **Immediate** visit to the dental center in case of complications of treatment or fracture of dentures;

In case of non-compliance with all the above requirements and recommendations or obtaining dental services in other dental institutions (or self-treatment), the dental implantation center "Respect Dental" reserves the right to review the warranty obligations for the services rendered.

Our GUARANTEE for FILLINGS (restoration of teeth)

Type of filling	Warranty period
Seal of the photopolymer	2 years
Seal of the glass-ionomer	1 year

Our GUARANTEE on PROSTHETICS

Type of dental prosthetics	Warranty period
Metal-ceramic crown	3 years
Zirconium crown	3 years
Removable construction	2 years

Our GUARANTEE on dental IMPLANTS

According to world statistics (about 1.5% of cases) there may be non-implantation (or unexplained loss) of the implant.

In such cases, the Dental Implant Center "Respect Dental" performs a free replacement of the dental implant.

In the case of a mechanical fracture of the dental implant, we will replace it absolutely free of charge at any time, since the mechanical integrity of the implant is guaranteed for life by the manufacturer. The guarantee applies to all dental implants installed in our Center.

Our GUARANTEE for ROOT canal TREATMENT, tooth extractions and other surgical procedures

For root canal treatment, tooth extraction and other surgical procedures, there is only a "**treatment prognosis**" (the probability of success of dental treatment).

The success of root canal treatment (endodontic treatment), tooth extraction and other surgical dental treatment depends on such factors:

- Immune system status;
- Dentist's use of treatment Protocol;
- The quality of the material used by the dentist in the treatment process;
- Anatomical features of the patient's body;
- The composition of the microflora of the patient's mouth.

Approximately 50% of the success of root canal treatment, tooth extraction or other surgical dental treatment depends on the individual characteristics of the body and the state of the patient's immune system.

We guarantee the implementation of modern international treatment protocols (USA and Europe) and the quality of materials used by the doctors of our Center.

Our GUARANTEE on CHILDREN's DENTISTRY

Our guarantees for the services of pediatric dentistry apply to the treatment of temporary (milk) and permanent teeth.

Requirement for the guarantee is:

- **Compliance with the rules of individual hygiene of the oral cavity of the child;**
- **Prof. examination at the dentist with a periodicity of 1 time in 3-6 months (according to your doctor's recommendation, as stated in the medical report);**
- **Control of individual hygiene and professional hygienic cleaning of the oral cavity (if necessary) at least once every 6 months.**

In case of failure to comply with all the above mandatory requirements or to obtain dental services in other dental institutions (or self-treatment), the dental implantation center "Respect Dental" reserves the right to review the warranty obligations for the services rendered.

Type of dental treatment	Warranty period
Milk tooth filling, photopolymer	1 year
Seal of a milk tooth, glass ionomer	6 months
Crown on milk tooth	2 years
Seal on permanent tooth, photopolymer	2 years
Seal on permanent tooth, glass ionomer	1 year